

## **DreamCrafters E-coaching Program**

### **E-coaching Agreement**

**Overview of Program:** The DreamCrafters E-coaching Program is an affordable teaching and coaching program intended to help you accomplish your goals and desires more quickly and easily by using powerful Law of Attraction techniques and processes.

**Fee Plan:** DreamCrafters E-coaching Program is \$27 per month (plus 5% GST for Canadians). You may receive additional discounts and bonuses by pre-paying in advance for a longer term (3 months, 6 months or 12 months).

**Term:** The E-coaching Program combines coaching with teaching and is intended to provide you with the necessary skills and experience to effectively utilize Law of Attraction principles and processes. The initial term is for one month (unless you have pre-paid for a longer term). You will be automatically renewed for another month at the end of each month unless you advise DreamCrafters Inc. otherwise. If you prepay for a longer term (3 months, 6 months or 12 months) you will automatically renew for another term of equal length at the end of the term unless you advise DreamCrafters Inc. otherwise. You may cancel at any time upon completion of the initial term.

**Payment procedure:** You prepay for the initial one-month term (three-month term if you pre-pay for three months) in advance. You may pay by check, Visa, Master Card or PayPal. A \$25 charge will be applied to any dishonored payment.

**Submission of questions:** You are responsible for submitting your questions to me. You will email me your questions at [askdon@DreamCrafters.ca](mailto:askdon@DreamCrafters.ca). Include E-Coaching in the subject line. Submission of a question includes the right for that question to be shared with others in the E-Coaching Program. You may submit as many questions as you wish (within reason). Submission of questions does not guarantee that they will be selected (see next section). You understand that the quality of the program is highly dependent upon clients submitting questions to me for a response.

**Response to questions:** Each week I will select questions from those received and prepare a recorded coaching message with tips and suggestions. I reserve the right to select the questions that I will respond to. I will select those questions that I feel are most relevant to clients in the E-Coaching Program. I may also select questions that provide an opportunity to highlight a specific Law of Attraction technique or process that would be of benefit to clients in the E-Coaching Program. The selected questions and the recorded responses will be archived on the DreamCrafters Inc. website and you will have full access to all the coaching sessions in the archive for as long as you are in the E-Coaching program.

**Upgrading to Small Group Coaching or Private One-on-One Mentoring:** The DreamCrafters E-Coaching program provides affordable coaching support to those who may be on a tight budget. Because of the low-cost, the program does not provide the level of personal and customized support that our Small Group Tele-coaching Program or our Private One-on-One Mentoring Program. If you are in the E-Coaching Program, you may upgrade to either of these two coaching programs at any time for a discount.

**Challenges:** If you have any concerns or complaints about the E-Coaching Program, please advise me immediately. I promise to make it right for you and do what is necessary to have you be satisfied. We will work on all things like this as a team. I value truth and expect you to tell me if you are not happy with the program.

**Request:** If you do not already have it, I request that you get access to e-mail. Our work will be more expedient and direct if you have it.

**Termination:** You may cancel at any time after the initial term (see the section on Terms above) in writing, by fax or by e-mail. Payment made for each term shall be considered full payment for E-Coaching unless there is an unpaid balance. In the event of fee owing at the time of cancellation, full payment is due and payable.

**Confidentiality:** You understand that the questions you submit to me may be shared with others in the E-Coaching Program. If you provide any confidential information to me that is not to be shared, you must clearly indicate what information is confidential. For instance, you may send me an email which describes problems in a relationship or in your finances and ask that this information be treated as confidential. You then ask a question about how to improve the situation. The question can be shared with others in the E-Coaching Program but not the information about your situation. Your first name and city may be used when posting questions and responses. (i.e. “Pat from New York asks...”). If you do not want your first name or city to be shared, please advise me of this when submitting your questions. The questions, recordings, tips, techniques and resources provided to clients in the E-Coaching Program are for their exclusive use. You may not share these with others or provide your username and password to anyone else. Any client who violates this confidentiality provision will have their membership in the E-Coaching Program terminated immediately without refund.

**Nature of relationship:** You are aware that the E-coaching relationship is in no way to be construed as psychological counseling or any type of therapy. In the event you feel a need for professional counseling or therapy, it is your responsibility to seek a licensed professional. E-Coaching results are not guaranteed. You enter into E-Coaching with the understanding that you are responsible for creating your own results. You understand and acknowledge that there is no refund if you fail to use the service.

**Expectations:** Below is a summary of what I expect from you as a client and what you can expect from me as your E-Coach:

What I expect from you as a client:

1. You will be coachable (i.e. open and willing).
2. You will submit your questions in a timely manner. If a situation or challenge comes up, send me a question about it right away.
3. You will use the tools, techniques, processes, etc, shared in the E-Coaching Program to the best of your ability.
4. You will honour any commitments that you make.
5. You will be respectful and courteous to the members in the E-Coaching Program.
6. You will maintain confidentiality as outlined in the Confidentiality section above. You will not divulge anything shared in the E-Coaching Program with any other person without the prior consent of the group or individual.
7. You will advise the coach immediately if you have any challenges or concerns with your membership.
8. You will be honest at all times with yourself, with those in the E-Coaching Program and with me.
9. You will share both your successes and your challenges.
10. You will be open to new ideas and perspectives.
11. You will ask questions if you don't understand anything that is shared in the E-Coaching Program.
12. You will be willing to be challenged and be prepared for change and transformation.
13. You will accept 100% responsibility for the results you desire in your life.
14. You will have fun in the process.

What you can expect from me as your E-Coach:

1. Confidentiality - everything you share in your emails (except for the actual question to be responded to) is confidential and will not be disclosed to anyone else without your prior permission (i.e. if you achieve a wonderful and inspiring victory I may ask your permission to share that with others as an inspirational example). See Confidentiality clause above.
2. Support and Encouragement. I believe in you and your abilities and will provide support and encouragement as you pursue your goals and dreams.
3. A different perspective. Because we all have different backgrounds and ways of seeing the world, I will occasionally offer a different perspective on your situation or experience.
4. Ideas and suggestions. I will use my experience and knowledge to offer ideas and suggestions for consideration.
5. Respect. I will respect you, your abilities and your time. Naturally, I expect the same from you.
6. Accountability. I will request that you be accountable for the commitments that you make.
7. To challenge you. Change and transformation requires effort. If I sense you are ready for a breakthrough, I may challenge you to support your growth and transformation.
8. To ask questions. Sometimes my answer to a question may be a series of questions. These questions will serve as a way to lead you to new insights, new avenues of inquiry, deeper levels of awareness, etc. If I sense an underlying issue, I may probe a bit deeper but will always respect your limits.
9. Honest, truthful feedback. I think this speaks for itself.
10. To post responses to questions on a regular basis (at least weekly).
11. To moderate the group to ensure that each participant has an equal opportunity to share and benefit.
12. To respond promptly to concerns or challenges raised by the group or individuals in the E-Coaching Program.

**I have read and agree to the above**

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Client Signature

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Coach Signature

Client Name:

Coach Name:

Client Date:

Coach Date: